



JESUIT VOLUNTEER CORPS

Jesuit Volunteer Corps Group Health Plan

Health Insurance Contacts and In-network Providers

Christian Brothers Employee Benefit Services (CB) manages coverage, processes claims, and produces the paperwork that keeps you informed about claims, deductibles, etc. *Christian Brothers is not your medical or dental network; see below for networks.* If you have questions about coverage, claims, etc. please contact Christian Brothers at www.mycbs.org/health or by phone at 1-800-807-0400.

Aetna Signature Administrators is the name of our health plan network. All in-network providers are part of the Aetna Signature Administrators PPO network. You can search for in-network providers at www.aetna.com/asa.

Principal Plan Dental (Ameritas) is the dental plan provider. All in-network providers are part of the **Aetna Signature Administrators network**. You can search for in-network providers at www.mycbs.org/health, then select "Find a PPO Provider" and then choose "Dental PPO's."

Medco is the name of our prescription network. To locate a pharmacy near you go to www.medco.com or 1-800-718-6601. Medco also has a Home Delivery Pharmacy for long-term maintenance drugs.

VSP is the name of the vision discount vendor. *Vision coverage is not provided as part of the JVC insurance plan.* However, Christian Brothers has partnered with VSP for discounts of up to 20% off exams & lenses. For more information please visit www.vsp.com or call VSP at 1-800-877-7195. *Please remember that JVC will not reimburse vision costs.*

During your JV year, the Jesuit Volunteer Corps manages your Christian Brothers insurance. JVC is responsible for enrollments, reimbursements, and terminations. Unfortunately, because of privacy laws, JVC cannot call doctors or Christian Brothers on your behalf. However, JVC is available to consult with you about your coverage and to help you determine your next step to resolve a coverage or payment issue. **If you have any health insurance related questions or concerns, please email jvhealthinsurance@jesuitvolunteers.org, or call the JVC Main Office at 410-244-1733.**

Tips for finding in-network providers:

- ⦿ Look for an in-network primary doctor, hospital and dentist before you need one. Taking the time to plan and prepare will save you much frustration when you are ill or in discomfort.
- Confirm the provider is in network by calling the provider and asking before you arrive for your appointment. Remember to ask for the right network (Aetna Signature Administrators PPO for medical, Principal Plan Dental – Ameritas for dental). Christian Brothers is not your network and will not be familiar to providers.

For more information please visit www.jesuitvolunteers.org/volunteerhealthinsurance or contact JVC at jvhealthinsurance@jesuitvolunteers.org, or 410-244-1733



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- If you found the provider on the network website but the provider does not think they are in the network or is not sure, you can call the network and ask them to confirm the provider.
- If you receive a referral or follow-up appointment from an in-network provider, the referral may not be in-network. If you see a provider who is in-network at one address, s/he may not be in network at another site. If you see one provider at a certain address, another provider at the same address may not be in-network. This is not a problem with our particular networks, it is a problem with the system. *It is up to you to confirm all providers are in-network.*