

Jesuit Volunteer Corps Group Health Plan

Health Insurance Contacts and In-network Providers

Also please refer to www.jesuitvolunteers.org/volunteerhealthinsurance for further information.

Your insurance company: *Christian Brothers Employee Benefit Services (CB)*

Christian Brothers manages your coverage and processes your claims and produces the paperwork that keeps you informed about claims, deductibles, etc. **They are not your medical or dental network**; see below for networks. Contact at www.mycbs.org/health and 1-800-807-0400; Fax: 630-378-2504

Your health plan network: *Private Health Care Systems (PHCS) / Multiplan*

Your medical network plan is PHCS, which is also known as Multiplan. If you are trying to confirm whether a provider is in-network, you should ask if they are part of PHCS or Multiplan. Look for providers at: www.phcs.com (select PHCS Network PPO plan) or 1-800-545-2958.

Your dental plan network: *Principal Plan Dental (Ameritas)*

Your dental plan network is Principal Plan Dental (Ameritas). Find providers at: http://c3.go2dental.com/member/dental_search/provsel.cgi or 1-800-832-4450

Your prescription network: *Medco*

To locate a pharmacy near you go to www.medco.com or 1-800-718-6601. Medco also has a Home Delivery Pharmacy for long-term maintenance drugs that you should use if you have on-going meds.

Your Vision Discount Vendor: *VSP*

You do not have vision coverage, but Christian Brothers has partnered with VSP for discounts of up to 20% off exams & lenses. See www.vsp.com or 1-800-877-7195. JVC cannot reimburse vision costs.

Your JVC Contact: *Sharon Ryan*, Director of Administration

Sharon will be administering your Christian Brothers insurance, enrolling you and processing your reimbursement requests to JVC. Because of privacy laws, she cannot call doctors or Christian Brothers on your behalf, but is available to consult with you about your coverage and to help you determine your next step to resolve a coverage or payment issue. sryan@jesuitvolunteers.org, 410-244-1733 x11.

Tips for finding in-network providers:

- Look for an in-network primary doctor, hospital and dentist before you need one. It will be a less frustrating and less critical time to do so. It can take a bit of research and that is easier to do when you are not sick or in discomfort. See if out-going volunteers left any recommendations, or ask them.
- You can search the network websites listed above to find a doctor, dentist and hospital in your area.
- Confirm that the provider is in network by calling the provider and asking. Remember to ask for the right network (PHCS for medical, Principal Plan Dental – Ameritas for dental). *Christian Brothers is not your network and will not be familiar to providers.*
- If you found the provider on the network website but the provider does not think they are in the network or is not sure, you can call the network and get them to confirm it with the provider.
- Just to be clear: If you get a referral or follow-up appointment from an in-network provider or an emergency room, the referral may not be in-network. If you see a provider who is in-network at one address s/he may not be in network at another site. If you see one provider at a certain address, another provider at the same address may not be in-network. This is not a problem with our particular networks, it is a problem with the system! It is up to you to confirm all providers are in-network.